**Raed Ismail**

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**SOFTWARE ENGINEER**

Objective: Deliver Quality

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|  | **PROFESSIONAL EXPERIENCE**  **SOFTWARE TEST ENGINEER**Pactera Contractor with MicrosoftRedmond, WA Feb. 2019 – Present  A Hybrid (Agile & Waterfall) | Hardware: Xbox One, W10 | Software: Visual Studios, Leaf, Coho, Xbox One Manager, XDK | Delivered worldwide to customers  Covered 2 positions:  **Software test engineer**   * Logged & followed up Bug reports * Continuous processes improvement * Tested for linguistics and market appropriateness * Manual Testing * Regression testing * Audio and VO testing   **LEAD**   * Delivered key metrics on a weekly basis * Supported QA team as needed   **SOFTWARE ANALYST**Arabian Centers companyRiyadh, Saudi ArabiaJan. 2016 – Oct.2017  Internal product delivery   * Cross-functional team collaboration * Migrating Data * Bridging gaps between IT, Stakeholders and Business * Works with Software Developers and collaborates on cross-functional teams in software design and development. * Assist in peer code reviews and provide constructive feedback. * Contribute to the design and development process. * Transition from application development to support as needed to ensure that appropriate support is available in a timely and efficient manner. * Drive build and release plans and implementation of all actions required to deploy applications to production environment. * Keep myself current with industry trends and new technologies and ability to apply trends to architectural needs. * Actively seeks out and encourages alternative viewpoints and ideas. * Assist the client in breaking down and assessing the scope of a project.   **SOFTWARE DEVELOPER** Le QuatroAmman, Jordan Sep.2014 – Sep.2015  Delivered to customers     * Help build applications for use by large number of users and a key strategic asset of the company. * Design and implement easy to use features, making thoughtful tradeoffs between consistency and availability. * Work cross-functionally with our product teams, many other engineering teams, and partner developers to design and implement user stories. * Build systems that maintain customers sensitive data to the highest standards for compliance. * See the big picture to design fault tolerant application so the team can move fast, and break things, without ever showing a negative impact to customers. * Take input from and work with our developer community to contribute to other projects as appropriate.   **SIDE PROJECTS**  **SOFTWARE DEVELOPER**-Rising Star Seattle, WA Oct.2018 – Mar.2019   * Work collaboratively with the team leveraging Agile Software Development methodologies. * Translate requirements into software and ensure adherence to best engineering practices. * Serve as a subject matter expert in cross-functional feature delivery   **EDUCATION**  **City University of Seattle** Nov.2018 - 2021  ***Master’s degree***, Computer Science Program  **Applied Science University** Amman, Jordan 2011 - 2015  ***Bachelor’s degree***, Computer Software Engineering  **TECHNICAL SKILLS**  **Programming Languages**: Java, C#, C++  **Web:** HTML, Java Script, CSS, MVC technique  **Tools:** Microsoft Visual Studio, eclipse, NetBeans, notepad++.  **OS:** Windows, familiar with Linux. |
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